

# SENSÉE

## OUR HOMEWORKING STORY

ESTABLISHED IN 2004, WE ARE THE UK'S LONGEST ESTABLISHED AND LARGEST HOMEWORKING COMPANY

16 YEARS

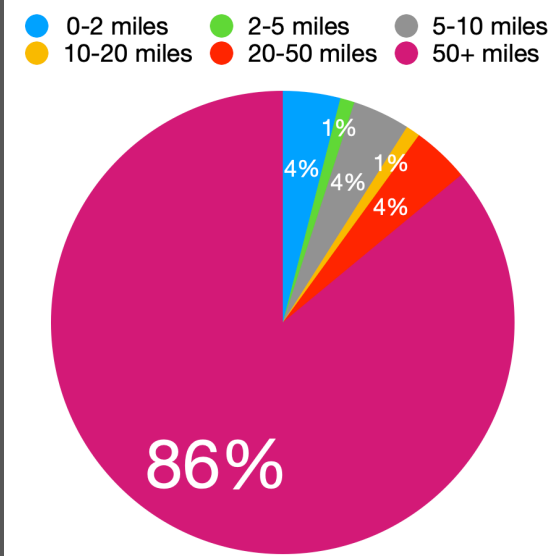
1000+

OUR 1000+ HOMEAGENTS ARE FULLY EMPLOYED AND 100% HOME-BASED

## THE 2020 UK HOMEAGENT SURVEY

HOW FAR DO YOU LIVE FROM YOUR ORGANISATION'S MAIN OFFICE?

86% OF SENSÉE EMPLOYEES LIVE AT LEAST 50 MILES AWAY FROM OUR LONDON OFFICE



WHAT ARE THE MAIN BENEFITS THAT HOMEWORKING HAS DELIVERED FOR YOU?

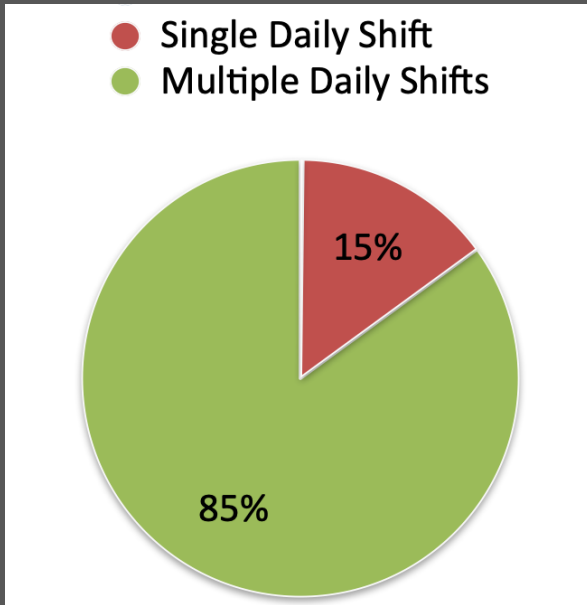
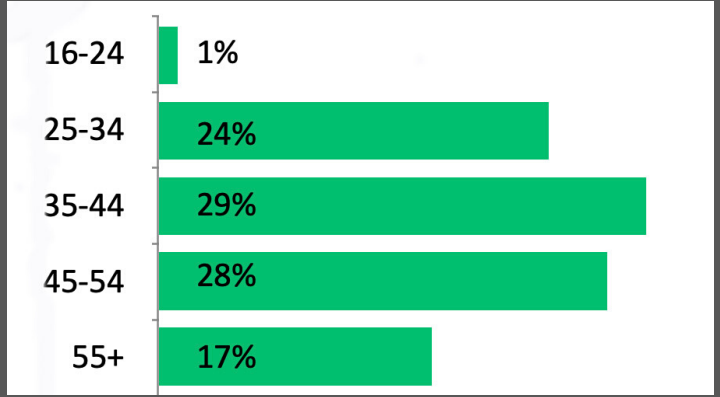
77% OF OUR EMPLOYEES SAY THAT HOME WORKING HAS DELIVERED A BETTER WORK-LIFE-BALANCE

SENSÉE'S CLIENTS INCLUDE UK BLUE CHIPS AND GOVERNMENT DEPARTMENTS



PLEASE STATE YOUR AGE

JUST 25% OF OUR EMPLOYEES ARE UNDER 35, AND 45% ARE 45 OR OVER



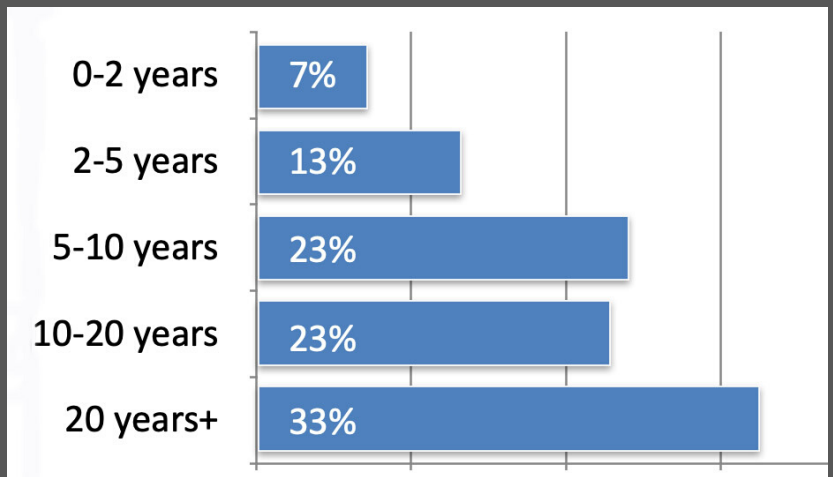
DO YOU WORK A SINGLE, OR MULTIPLE SHIFTS, DURING THE DAY?

85% OF EMPLOYEES WORK MULTIPLE SHIFTS DURING THE DAY

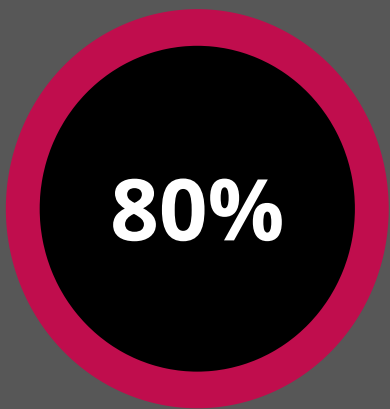
JUST 15% OF SENSÉE EMPLOYEES WORK A SINGLE SHIFT

HOW MANY YEARS' EXPERIENCE DO YOU HAVE IN CUSTOMER CONTACT ROLES?

A THIRD OF OUR PEOPLE HAVE MORE THAN 20 YEARS' EXPERIENCE



WHAT DO SENSÉE EMPLOYEES THINK ABOUT THEIR ROLES?

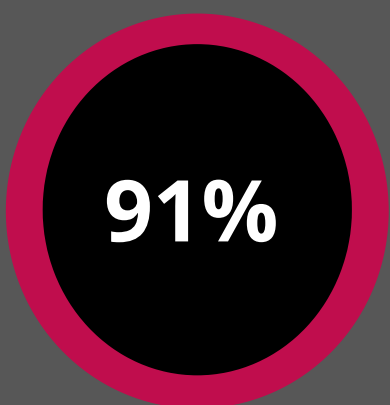
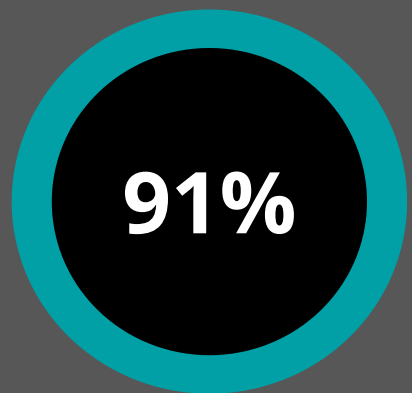


"I AM HAPPY DOING WHAT I DO NOW?"

80% OF OUR PEOPLE AGREE OR STRONGLY AGREE WITH THIS STATEMENT

"I WANT TO PERFORM WELL FOR THE SAKE OF MY TEAM"

91% OF OUR PEOPLE AGREE OR STRONGLY AGREE WITH THIS STATEMENT



"I LIKE TO BE CHALLENGED IN MY WORK"

91% OF OUR PEOPLE AGREE OR STRONGLY AGREE WITH THIS STATEMENT